

Diamond Dynasty Tournaments

Refund Policy

1. Event Cancellation, Postponement & Force Majeure

Diamond Dynasty Tournaments may cancel or postpone events due to weather, natural disasters, facility issues, third-party interference, or other force majeure events.

If an event is canceled, \$100 of each team's entry fee will be retained to cover administrative and operational costs.

Diamond Dynasty Tournaments is not responsible for incidental or consequential losses, including but not limited to travel, lodging, meals, or lost wages.

2. Non-Refundable Deposit

Certain events may require a non-refundable deposit at the time of registration to secure participation.

- Deposits are non-refundable under all circumstances, including team withdrawal or no-shows.
- Deposits are applied toward the total tournament entry fee.
- Remaining balances are due no later than 5:00 PM on the Monday prior to your first scheduled game.
- By submitting payment, teams acknowledge that the deposit is earned upon receipt and will not be refunded or credited toward future events.

3. Payment, Withdrawal & Transfer Policy

A. Payment Deadline

- All remaining balances (less any deposit) must be paid in full by Monday at 5:00 PM prior to the event.
- Teams not paid in full by the deadline will be removed from the event without refund.

B. Team Withdrawal Refund Breakdown

All withdrawal refunds are based on the original tournament start date:

- 30+ days prior: Refund minus \$100 administrative fee
- 22–29 days prior: 75% refund
- 15–21 days prior: 50% refund
- 1–14 days prior: No refund
- After Monday @ 5:00 PM: No refunds or credits

C. Tournament Transfer Requests

- Withdrawals 15+ days prior may transfer 100% of paid fees to a future Diamond Dynasty Tournaments event in the same season (pending availability).
- Withdrawals 1–14 days prior are not eligible for transfers.
- Transferred entries remain subject to the refund timeline of the original event entered.

4. Game-Guarantee Refund Schedule

A. Payment Requirements

- All teams must be paid in full by Monday at 5:00 PM prior to the event.
- Failure to meet this deadline results in automatic removal.

B. 2-Game Guarantee Events

- 0 games played: 100% credit toward a future event or refund minus \$100 admin fee
- 1 game played: 50% credit or 50% refund minus \$100 admin fee
- 2 games played: No refunds or credits

A game is considered played once a pitch is thrown due to field and umpire costs.

C. 3-Game Guarantee Events

- 0 games played: 100% credit or refund minus \$100 admin fee
- 1 game played: 50% credit or 50% refund minus \$100 admin fee
- 2+ games played: No refunds or credits

A game is considered played once a pitch is thrown.

D. Fall Ball, League & Multi-Week Events

- More than 50% of games played: No refund
- 50% or fewer games played: 35% refund of entry fee

E. Credit Usage

- Credits issued due to weather or cancellations must be used within the same calendar year.
- Unused credits expire December 31 of the issuance year.
- Credits are non-transferable.

F. Refund Requests

- Refund requests must be submitted via email to diamond.dynastytournaments@gmail.com within 5 days of the event's conclusion or cancellation.

- Approved refunds will be processed within 14 business days.
- Questions may be directed to:
diamond.dynastytournaments@gmail.com